

## Can I have access to my family's medical records?

Yes, proxy access is available. Once proxy access is granted, you can view and manage the health information of any family member, including your children, spouse or your parents. Just go to Menu > Request Minor or Adult to Adult Proxy Access and complete the online form.

## What additional benefits does MyChart provide?

MyChart saves you time and paper by offering a comprehensive view of your medical and financial information in one convenient location.

## Technical Support

Answers to frequently asked questions can be found at [mychart.altru.org](http://mychart.altru.org)

MyChart Customer Support: 701.780.6500

# MyChart at My Fingertips



702 1st St SW

Crosby, ND

58730

# Make your health your own

## What is MyChart?

MyChart is an online patient portal that gives you direct and confidential access to portions of your electronic medical record (EMR). MyChart is a complimentary service provided to all St. Luke's Medical Center patients.

## Where can I access MyChart?

Virtually anywhere. Once you've signed up for a MyChart account, all you need is an internet connection. The portal itself uses the same protection as online banking, so you can feel confident that your health information is secure.

The MyChart app can be downloaded for both Apple® and Android™ for on the go access.

Secure access 24 hours, seven days a week means you can manage your health when and where it's convenient for you.



Activate your account today at [mychart.altru.org](http://mychart.altru.org)

## What can I do in MyChart?

MyChart provides easy to use tools for managing your personal health and that of your family. Some highlights include:

### eCheck In

Prior to some of your appointments, you have the option to complete tasks that are normally done when you arrive saving you time at check in.

### Easy Payments

Pay your bill and opt to save credit or debit card information for easy future payments.

### Lab Tests

Easily see your upcoming lab tests and access your test results as soon as they are finalized. Please allow your provider time to review your results and communicate back to you.

### Online Statements

View your statements online in the Billing Summary

**Medical Record Requests & Sharing** Request your medical record using the Sharing Hub or share with another provider with a temporary access code

### Provider Messaging

Contact your provider via secure message for non-urgent medical questions. Just go to Menu > Ask a Question

### Request Rx Renewal

Contact your providers office for prescription renewal(s) via secure connection.